

# Fire Related Product Recall Notice



Date issued:

27 June 2018

## Toshiba 2-pin AC Adapter



### Problem

The material contained within the plug can deteriorate over time.

If the material has deteriorated and the DC-IN plug of the AC adapter overheats, it may lead to a fire.

### Details

Sold to business customers from July 2011 to October 2015.

Consumers may have purchased the affected models 2nd-hand from July 2011

2-pin AC adapters supplied with certain Toshiba Notebooks  
(3-pin adapters are not affected)

Affected AC adapter part numbers are:

G71C0009S210, G71C0009T110, G71C0009T116 and G71C0009T210

(see red dotted line in image above to identify where to find your part number)

### What to do

Stop using your adapter and register to return it for a free replacement.

Use the 'identified part numbers' and the Toshiba website below to check if your adapter is affected and also to register for the replacement.

### Contact

Toshiba Client Solutions ANZ Pty Limited

tel: 0800 445 439

<http://www.mytoshiba.com.au/support/item/933>