

Fire Related Product Recall Notice



Date issued: 11 October 2017

System Sensor smoke detector base - B401



Problem

Due to a Honeywell manufacturing issue, the bases may not power up when combined with S300 detectors. Fire hazards may not be detected.

Details

All B401 bases with a date code of 6043 or later and installed with S300 detectors are affected.

Manufactured by Honeywell Ltd and supplied by Johnson Controls (formerly Tyco) from April 2016 to August 2017

The smoke detectors are installed in commercial buildings or apartment blocks, and will usually be connected to a fire alarm panel near the entrance of the building. They are usually coloured white, but may be alternative colours to match the ceiling.

Please note that they do not have any sounder, emit any tones or warning signals, they do not contain batteries and they are not connected to the mains 240V power.

What to do

Contact Johnson Controls to arrange replacement part.

More information is contained in the customer letter all installers have received. To speak to someone, contact Johnson Controls.

Contact

Johnson Controls

tel:09 635 0617

<mailto:tfppcustservice.au@tycofp.com>