

Fire Related Product Recall Notice

Date issued: 8 May 2017



Panasonic Tablet FZ-G1 (Mk1 to Mk3) and Battery Pack

As a result of Panasonic's ongoing commitment to improving products and services, they recently identified an issue involving the Panasonic Toughpad FZ-G1 tablet incorporating battery packs that are specified below.

The battery pack of the tablet could overheat and ignite, causing a fire hazard. Using the instructions in this notice you can determine if your product is within the scope of this recall. Once you locate the model number of your FZ-G1 tablet, and the model number of your battery pack please compare them with the following list of affected products.



Problem

The battery pack supplied with the product may overheat when in use.

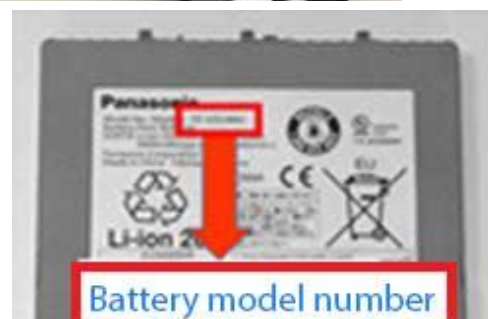
If the battery pack overheats it may ignite, posing a fire risk.

Details

Panasonic FZ-G1 tablet computer with a rechargeable battery pack. - Battery Pack serial number: FZ-VZSU84U

Tablet serial numbers:

FZ-G1Axxxx, FZ-G1Cxxxx, FZ-G1Fxxxx, Fz-G1Lxxxx, FZ-G1Mxxxx, FZ-G1Nxxxx



What to do

You should remove the battery and use plugged into a power source.

However, If using the tablet in the field, you should visit the website below and download a BIOS utility upgrade from Panasonic that will allow a safer use of the battery pack.

Contact

Panasonic New Zealand - toughbooksupport@nz.panasonic.com or tel:0800 868 442

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