

# Fire Related Product Recall Notice



Date issued: 17 November 2017

## Goldair branded panel heaters

Sold nationwide at Goldair stockists from February 2016



Example rating label

If your panel heater looks like one of these it could be affected

### Problem

The heaters may overheat and could cause a fire.

### Details

All heaters with the following date codes are affected:  
4615 / 4715 / 4815 / 4915 / 5015 / 5115 / 5215 or xx16 / xx17  
(xx = week - example week 49 is 4916)

See the rating label on the back of the heater control unit - to see the rating label you will need to remove the top 2 wall mounting screws and gently rotate panel forward.

### What to do

Stop using your heater immediately and check to see if its affected by using the product identifiers and YouTube video.

Contact the CDB call centre for instructions on how to receive a replacement heater.

### Contact

CDB

<mailto:recall@cdb.co.nz>

tel: 0800 777 160

<http://recall.cdb.co.nz/goldair>

<http://recall.cdb.co.nz/Goldairvideo>

This notification has been compiled using information from external sources for the promotion of fire safety. Although care has been taken in preparing the information published, Fire and Emergency New Zealand does not guarantee the accuracy of it. Fire and Emergency New Zealand is not responsible for any errors or omissions and accepts no liability whatsoever for any loss or damage howsoever arising.