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Fire and Emergency New Zealand
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Ref: 19117

Tēnā koe

Thank you for your email of 9 August 2025 to Fire and Emergency New Zealand requesting information relating to Hawke's Bay appliances from 1 January 2022 to 31 July 2025 under the Official Information Act 1982 (OIA). Additionally, thank you for your email of 20 August 2025, confirming your eligibility to request information under the OIA. We copy and respond to each aspect of your request below.

Please note, some of the data relies upon manual input and as such we are unable to confirm it is exhaustive or definitively accurate.

1. Fleet list & age profile

*For each road-going appliance that covered Hawke's Bay during the period: station/callsign, appliance type (e.g., Type 2/3, aerial, tanker, support), make/model, **year built, date commissioned, and (if applicable) date withdrawn or reassigned.***

Please find attached, as **Appendix One** to this response, a spreadsheet containing the fleet list. Please note, this list excludes appliances that are owned by individual fire brigades rather than by Fire and Emergency.

2. Availability & outages

*For each appliance and **month**: total **hours unavailable** and the primary reason category (**mechanical fault/breakdown, scheduled maintenance, lack of crew, accident damage, other**). Please include counts of **mechanical fault events**.*

Unfortunately, Fire and Emergency does not record information about appliance availability in a way that would enable us to answer your question. We don't record the availability of individual appliances and, in many cases, an appliance getting serviced or repaired is replaced by another appliance or there is already a backup appliance on station. We also do not record counts of mechanical faults. For this reason, this aspect of your request is being refused under section 18(e) of the OIA, as the document alleged to contain the information requested does not exist.

3. Breakdowns at incidents

*A list of incidents in the period where an appliance:
a) suffered a **mechanical failure en route or at scene, or***

*b) an appliance expected to respond **could not** due to a mechanical issue.*

For each: incident number, date/time, station/callsign, short description of the failure, and any recorded impact on response.

Please find attached, as **Appendix Two** to this response, a spreadsheet containing a list of appliances that have broken down at or on the way to incidents or could not respond when called to an incident.

4. Aerial coverage

*For each **month**: which **aerial appliance(s)** covered Hawke's Bay, and any **days with no aerial coverage** due to mechanical or maintenance issues.*

The Hawke's Bay area has one aerial appliance based in Napier. The Napier aerial appliance covered Hawke's Bay each month from 1 January 2022 to 31 July 2025, with the exception of short periods where it was unavailable due to maintenance being required. In these instances, no replacement aerial appliance cover was assigned. However, in a situation where an aerial appliance would have been required, we would either put it back in service or arranged for an alternative appliance to cover.

Please find attached, as **Appendix Three** to this response, a spreadsheet containing a list of instances where the Napier aerial appliance was unavailable for mechanical or maintenance reasons, including proactive servicing. Where the *Days Unavailable* is zero, this means the aerial was unavailable for less than one day i.e. a part of the day.

5. Replacement/mitigation plans

*Any current plan or schedule specifically addressing **replacement or refurbishment** of Hawke's Bay appliances (including aerial coverage arrangements) that was in effect or drafted during the period.*

Please find attached, as **Appendix Four** to this response, a copy of the new Appliance Delivery Schedule which includes new appliances for Napier and Hastings in the first quarter of 2026. Please also find attached, as **Appendix Five** to this response, a copy of the Aerial Appliance Policy which includes information about the cover arrangements when an aerial appliance is being serviced.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

We trust that the information being provided is of assistance. If you require further information, please email officialinformationrequests@fireandemergency.nz

Please note that because of the identified public interest in the information that you have requested, we intend to publish this response (with your personal details removed) on our website.

Nāku noa, nā



Aidan Saunders
Manager, Information Requests