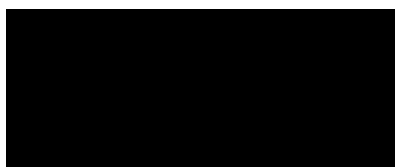




**National Headquarters**  
Fire and Emergency New Zealand  
National Headquarters  
Spark Central, Level 7  
42-52 Willis Street  
Wellington Central  
Wellington 6011  
  
Phone +64 4 496 3600

30 July 2025

Ref: 18592



Tēnā koe [REDACTED]

Thank you for your email of 4 July 2025, to Fire and Emergency New Zealand requesting information regarding our operations, staffing, and financial performance. Your request has been considered under the Official Information Act 1982 (OIA) and our response is below.

1. *The number of frontline fire appliances/trucks currently in operation that are over the 25-year age limit specified in legislation or internal policy if this exists.*

We can advise that there is no 25-year age limit for fire-fighting trucks specified in legislation or internal policy. Fire and Emergency has a 25-year target asset life for fire-fighting trucks including pumps and aerial ladder trucks. However, individual trucks can be used for longer depending on their condition and maintenance. As at 1 July 2025, Fire and Emergency had 347 fire-fighting trucks over 25 years old out of a total fleet of 1,287.

2. *The total operational deficit recorded in the current financial year, and details of any planned or proposed cuts to services or staffing as a result. Please also include information on any cuts and deficit made in the previous financial year.*

Fire and Emergency has not recorded an operational deficit in the previous or current financial year and we have not made any cuts to services or staffing as a result. For this reason, we are refusing this part of your request under section 18(e) of the OIA, as the document alleged to contain the information requested does not exist.

3. *The total annual salary, including bonuses or allowances, of each Deputy Chief Executive and the Chief Executive.*

We consider the exact dollar amount of the total annual salaries of our Deputy Chief Executives to be their personal information. For this reason, we are withholding this information under section 9(2)(a) of the OIA, to protect the privacy of natural persons. In making this decision, we have considered the public interest considerations in section 9(1) of the OIA.

However, we recognise the public interest in understanding the salary range of our Deputy Chief Executives. These figures are publicly available and can be found [here](#).

The total annual salary of our Chief Executive as at 31 December 2024 is published by Te Kawa Mataaho (Public Service Commission) and can be found [here](#). For this reason, we are refusing your request for the total annual salary of the Chief Executive under section 18(d) of the OIA, as the information requested is publicly available.

*4. The total number of managers employed by Fire and Emergency New Zealand, broken down by role or function if possible.*

The total number of managers broken down by role (function) is available [here](#). For this reason, we are refusing this aspect of your request under section 18(d) of the OIA, as the information requested is publicly available.

*5. The total number of non-frontline staff currently employed.*

On 21 January 2025, Fire and Emergency had 818 non-frontline employees. In 2024, Fire and Emergency produced the following categories to classify employees:

- **Frontline** - those who directly deliver our services to the public and industry.
- **Frontline Enabler** - those who directly support our frontline functions without which they cannot immediately provide such a service.
- **Corporate Support** - those who maintain our business operations, including governance, that allow the organisation to function in an efficient manner and prepare for the future.

*6. The total annual revenue collected through the fire services levy, including a breakdown by source if possible.*

Our annual report provides the total revenue collected in the last financial year, broken down by source. Page 96 provides more detail and can be found [here](#). For this reason, we are refusing this portion of your request under section 18(d) of the OIA, as the information requested is publicly available.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

We trust that the information being provided is of assistance. If you require further information, please email [officialinformationrequests@fireandemergency.nz](mailto:officialinformationrequests@fireandemergency.nz)

Please note that because of the identified public interest in the information that you have requested, we intend to publish this response (with your personal details removed) on our website.

Nāku noa, nā

A handwritten signature in black ink, appearing to read 'A. Saunders'.

Aidan Saunders  
Manager, Information Requests

