

National Headquarters

Fire and Emergency New Zealand
National Headquarters
Spark Central, Level 7
42-52 Willis Street
Wellington Central
Wellington 6011

Phone +64 4 496 3600

28 July 2025 Ref: 18533



Thank you for your request of 29 June 2025, to Fire and Emergency New Zealand requesting the following information under the Official Information Act 1982 (OIA):

- Please provide callout statistics for the following brigades for the last 5 years.
 - 1. Towai
 - 2. Whangarei
 - 3. West Harbour
 - 4. Auckland City
 - 5. Coromandel
 - 6. Kennedy Bay
 - 7. Pauanui
 - 8. Te Aroha
 - 9. Murupara
 - 10. Urenui
 - 11. Raetihi
 - 12. Tora

The data should be displayed broken down by each year and include:

1. The total number of calls or events that station responded to; 2. The total number of calls each truck from that station responded to; 3. The total number of "Manual K Code" entries for "K1" per truck from each station; 4. The total number of times a truck was "K0" and the length of time; 5. Which watch was on duty at the time, regardless of volunteer station status

On 20 July 2025, you responded to our clarification request by confirming that for point 4, you are requesting an individual breakdown of the length of time that fire appliances have been recorded as being K0 by date and length of time, and reason if possible. You also asked we disregard point 5.

Please find attached, as an **Appendix** to this response, the following information from 1 January 2020 to 30 June 2025:

- the total number of incidents the 12 specified stations have responded to please see tab titled 'station'.
- the total number of incidents the 12 specified stations appliances have responded to please see tab titled 'appliance'.
- details of the manual K code entries for 'K1' (transmit) from appliances by station please see tab titled 'K1'; and
- the individual breakdown of the length of time that a fire appliance was recorded as being KO (unavailable) by date and length of time. We have also provided the reason when it was recorded please see tab titled 'KO'.

We trust that the information being provided is of assistance. If you require further information, please email officialinformationrequests@fireandemergency.nz

Please note that because of the identified public interest in the information that you have requested, we intend to publish this response (with your personal details removed) on our website.

Nāku noa, nā

Aidan Saunders

Manager, Information Requests