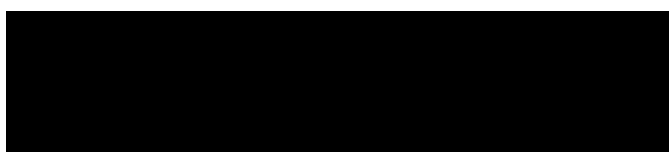




National Headquarters
Fire and Emergency New Zealand
National Headquarters
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42-52 Willis Street
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Phone +64 4 496 3600

21 August 2023



Tēnā koe [REDACTED]

Information Request – Twitter use

We refer to your official information request dated 3 August 2023 asking for information regarding Fire and Emergency New Zealand's use of Twitter.

Thank you for clarifying on 9 August 2023 that you are requesting only communications discussing the use of Twitter by Fire and Emergency.

In accordance with the provisions of the Official Information Act 1982 (OIA), we outline and respond to your questions below.

Any communications, not limited to but including emails, instant messages, and texts about Twitter and the organisation's use of Twitter between 20 October 2022 and the present.

Please find enclosed a response we provided to a media request about our use of Twitter from July this year. Some personal information has been withheld to protect the privacy of natural persons under section 9(2)(a) of the Official information Act 1982. We do not consider that there is a public interest in the release of the information which outweighs withholding it. We hold no further communications about this.

Any briefings, reports, memos or other documents about Twitter and the organisation's use of Twitter between 20 October 2022 and the present.

We are advised we hold no documents you have requested relating to the organisation's use of Twitter during this period. This aspect of your request is therefore refused under section 18(e) of the OIA, because the information does not exist.

Any policy advice relating to Twitter and the organisation's use of Twitter between 20 October 2022 and the present.

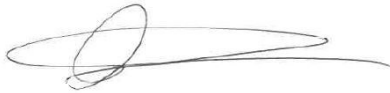
We are advised there is no specific policy advice relating to the organisation's use of Twitter. However, we do have a media policy, which outlines the organisations use of social media, including Twitter. Please find this enclosed.

A summary of all spending on Twitter between 1 January 2022 and the present in an excel file.

There has been no spending on Twitter during the requested period.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Nāku noa nā



Julia McCook-Weir
Manager, Information Requests

encl

