

# Fire Related Product Recall Notice

Date issued: 02 December 2014



## Toshiba Laptop / Notebook AC Power Cords

Toshiba are recalling certain Laptop/Notebook power Cords sold, or supplied as a replacement during repair, between September 2010 and June 2012.



LS-15 moulded  
marking

### Problem

The electrical insulation in the connector may fail causing the connector to overheat. Overheating may cause burn hazards or result in fire.

### Details

This recall applies to Power Cords bearing the mark **LS-15 only**, which may have been supplied with new laptops / notebooks or as a replacement during repair.

### What to do

Customers should immediately stop using your power cord immediately. Visit the Toshiba website to see if your power cord(s) is affected. If affected you will be asked to register to receive a replacement AC Power Cord.

### Contact

For more information contact Toshiba Australia Pty Ltd online at <http://www.mytoshiba.co.nz/support> or on 0800 445 439

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