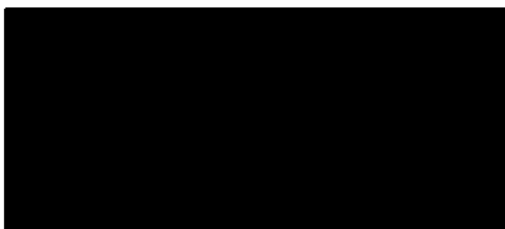




**National Headquarters**  
Level 12  
80 The Terrace  
PO Box 2133  
Wellington  
New Zealand

Phone +64 4 496 3600

13 February 2019



#### **Information Request – statistics on volunteer stations**

I refer to your official information request dated 19 January 2019 asking for the following information:

- *The 10 busiest volunteer stations in Region 5 for 2018 by number of calls, including the total number of calls for each station, and broken down by type of call (e.g. 1000 total calls, 200 structure fire, 200 medical, 200 false alarm etc)*
- *The 10 busiest career stations in Region 5 for 2018 by number of calls, including the total number of calls for each station, and broken down by type of call (e.g. 1000 total calls, 200 structure fire, 200 medical, 200 false alarm etc)*
- *The 10 least busy volunteer stations in Region 5 for 2018 by number of calls, including the total number of calls for each station, and broken down by type of call (e.g. 1000 total calls, 200 structure fire, 200 medical, 200 false alarm etc)*
- *The 10 least busy career stations in Region 5 for 2018 by number of calls, including the total number of calls for each station, and broken down by type of call (e.g. 1000 total calls, 200 structure fire, 200 medical, 200 false alarm etc)*
- *The 10 busiest volunteer stations in New Zealand for 2018 by number of calls, including the total number of calls for each station, and broken down by type of call (e.g. 1000 total calls, 200 structure fire, 200 medical, 200 false alarm etc)*
- *The 10 busiest career stations in New Zealand for 2018 by number of calls, including the total number of calls for each station, and broken down by type of call (e.g. 1000 total calls, 200 structure fire, 200 medical, 200 false alarm etc)*
- *The 10 least busy volunteer stations in New Zealand for 2018 by number of calls, including the total number of calls for each station, and broken down by type of call (e.g. 1000 total calls, 200 structure fire, 200 medical, 200 false alarm etc)*
- *The 10 least busy career stations in New Zealand for 2018 by number of calls, including the total number of calls for each station, and broken down by type of call (e.g. 1000 total calls, 200 structure fire, 200 medical, 200 false alarm etc)*

In accordance with the provisions of the Official Information Act 1982, I enclose the information you requested.

Note also that this response (with your personal details removed) may be published on the Fire and Emergency website.

Yours sincerely

A handwritten signature in dark ink, consisting of a large, stylized 'B' followed by a horizontal line extending to the right. To the left of the signature, there is a small, handwritten mark that appears to be 'JP'.

Bella Sutherland  
Director, Office of the Chief Executive

encl

Incidents Attended		Assist Public	False Alarm	HAZMAT	Medical	Other Fire	Rescue	Special Service Calls	Structure Fire	Vegetation Fire	Heat/Pressure	Vehicle Accident	
3776	Queenstown Volunteer Fire Brigade	16	251	11	20	28	3	3	18	15	2	36	403
3996	Milford Sound Voluntary Rural Fire Force	5	1	1	286		1	2				11	307
3772	Oamaru Volunteer Fire Brigade	20	89		35	17	1	13	23	12		28	238
3785	Wanaka Volunteer Fire Brigade	7	61	1	22	17		2	21	9	1	38	179
3778	Arrowtown Volunteer Fire Brigade	2	34		69	19			4	16		32	176
3843	Gore Volunteer Fire Brigade	4	37		17	19	1	5	21	25	3	45	177
3841	Edendale Volunteer Fire Brigade	1	22		103	8		6	9	6	2	15	172
3777	Frankton Volunteer Fire Brigade	5	80	3	10	17	1	6	8	11		28	169
3627	Port Chalmers Volunteer Fire Brigade	4	16		111	8		2	4	2		8	155
3646	Balclutha Volunteer Fire Brigade	7	36	3	19	11	1	6	14	15	1	26	139

Incidents Attended		False Alarm	HAZMAT	Special Service Calls	Vegetation Fire	Vehicle Accident	Assist Public	Other Fire	Structure Fire	Heat/Pressure	Medical	Rescue	
3621	Dunedin City Station	563	17	34	4	55	23	50	101	5	42	7	901
3821	Invercargill Station	328	6	39	49	67	34	107	100	4	83	4	821
3625	Willowbank Station	385	8	15	7	63	19	37	48	2	57	7	648
3622	St Kilda Station	310	12	22	6	40	33	38	65	4	70	1	601
3623	Lookout Point Station	170	4	32	15	98	26	41	49	2	71	2	510
3822	Kingswell Station	196		20	22	66	14	61	66	2	44	2	493
3624	Roslyn Station	168	5	16	9	45	22	19	53		44		381
3631	Mosgiel Station	33	3	11	11	22	17	6	9		15	2	129



**FIRE**  
EMERGENCY

NEW ZEALAND

# OIA 2019-7882 Volunteer stations in region 5 with the least incidents attended

Between 1 January 2018 and 31 December 2018

Incidents Attended		Vegetation Fire	Structure Fire	Medical	Other Fire	Rescue	Vehicle Accident	False Alarm	Special Service Calls	
3798	Blue Mountains Rural Fire Party	1								1
3665	Windsor Voluntary Rural Fire Force	2								2
3669	Otago Rural Fire Centre	2								2
3834	Colac Bay Volunteer Fire Brigade	1	1							2
3994	Waikawa / Curio Bay Voluntary Rural Fire Force	1		1						2
3664	Blackstone Voluntary Rural Fire Force	4			1					5
3799	Makarora Voluntary Rural Fire Force	1	1			1	2			5
3974	Manapouri Volunteer Fire Brigade		3				1	1		5
3793	Omarama Voluntary Rural Fire Force	5						1		6
3846	Waikaia Volunteer Fire Brigade			6	1				1	8
3998	Drummond Voluntary Rural Fire Force	8	1							9



**FIRE**  
EMERGENCY

NEW ZEALAND

## OIA 2019-7882 Career stations in region 5 with the least incidents attended

Between 1 January 2018 and 31 December 2018

Incidents Attended		Assist Public	False Alarm	Medical	Vegetation Fire	Vehicle Accident	Other Fire	Rescue	Special Service Calls	Structure Fire	HAZMAT	Heat/Pressure	
3631	Mosgiel Station	17	33	15	11	22	6	2	11	9	3		129
3624	Roslyn Station	22	168	44	9	45	19		16	53	5		381
3822	Kingswell Station	14	196	44	22	66	61	2	20	66		2	493
3623	Lookout Point Station	26	170	71	15	98	41	2	32	49	4	2	510
3622	St Kilda Station	33	310	70	6	40	38	1	22	65	12	4	601
3625	Willowbank Station	19	385	57	7	63	37	7	15	48	8	2	648
3821	Invercargill Station	34	328	83	49	67	107	4	39	100	6	4	821
3621	Dunedin City Station	23	563	42	4	55	50	7	34	101	17	5	901

Incidents Attended		HAZMAT	Heat/ Pressure	Other Fire	Vehicle Accident	Assist Public	False Alarm	Medical	Special Service Calls	Structure Fire	Rescue	Vegetation Fire	Not Recorded	
1490	Silverdale Station	6	2	63	90	39	158	110	23	34	5	23		553
1491	Manly Volunteer Fire Brigade (Auxiliary)	3		22	21	16	62	309	36	8		17		494
3442	Rolleston Volunteer Fire Brigade		2	30	49	9	120	200	17	15	3	27		472
1755	Pukekohe Volunteer Fire Brigade	6	2	68	77	24	104	42	22	34	4	28		411
3776	Queenstown Volunteer Fire Brigade	11	2	28	36	16	251	20	3	18	3	15		403
2834	Levin Volunteer Fire Brigade	7	1	96	48	11	98	61	23	30	1	11		387
3224	Blenheim Volunteer Fire Brigade	9		41	52	2	163	43	11	38	3	24		386
1486	Kumeu Volunteer Fire Brigade	6	2	53	70	28	69	20	44	15	7	20	1	335
3462	Ashburton Volunteer Fire Brigade	5	9	37	61	12	113	34	8	26		27		332
1645	Te Awamutu Volunteer Fire Brigade	1	4	56	60	26	74	41	12	31	2	16		323

# OIA 2019-7882 10 busiest career stations based on incidents attended

Between 1 January 2018 and 31 December 2018

Incidents Attended		False Alarm	HAZMAT	Other Fire	Special Service Calls	Rescue	Structure Fire	Vehicle Accident	Assist Public	Heat/ Pressure	Medical	Vegetation Fire	Not Recorded	
1420	Auckland City Station	2,090	48	137	67	11	169	116	117	19	140	14		2,928
1426	Grey Lynn Station	1,672	24	61	48	4	139	60	66	17	55	10		2,156
1434	Papatoetoe Station	1,009	28	195	120	11	203	238	81	19	124	36	1	2,065
2921	Wellington City Station	1,433	20	74	63	15	181	55	84	11	50	10		1,996
1425	Parnell Station	1,450	14	50	27	5	122	47	56	16	32	7		1,826
3421	Christchurch City Station	898	18	143	38	11	155	197	83	20	122	22		1,707
1641	Hamilton Station	751	24	210	64	8	157	137	61	15	149	35		1,611
2923	Thorndon Station	1,173	16	55	34	4	148	43	46	6	29	3		1,557
2922	Newtown Station	961	23	38	59	3	145	9	45	7	50	6		1,346
1430	Manurewa Station	449	21	195	91	3	143	151	41	5	155	27		1,281



Incidents Attended		Special Service Calls	Vegetation Fire	Other Fire	Structure Fire	Vehicle Accident	Not Recorded	Medical	Assist Public	False Alarm	
1866	Lake Tarawera Voluntary Rural Fire Force	1									1
2322	Waimarino Voluntary Rural Fire Force		1								1
2662	Maraetotara Voluntary Rural Fire Force			1							1
2669	Rissington Voluntary Rural Fire Force	1									1
2670	Patoka Voluntary Rural Fire Force		1								1
2674	Puketitiri Voluntary Rural Fire Force		1								1
2679	Ruakituri Voluntary Rural Fire Force				1						1
2680	Tiniroto Voluntary Rural Fire Force					1					1
2777	Wallingford Voluntary Rural Fire Force		1								1
2788	Chatham Islands Volunteer Fire Brigade						1				1
2858	Tora Voluntary Rural Fire Force		1								1
3205	Northbank Voluntary Rural Fire Force		1								1
3259	Marahau Voluntary Rural Fire Force							1			1
3294	Inangahua Voluntary Rural Fire Force								1		1
3497	Motunau Voluntary Rural Fire Force		1								1
3505	Kekerengu Voluntary Rural Fire Force		1								1
3508	Conway Flat Voluntary Rural Fire Force									1	1
3557	Waihaorunga Voluntary Rural Fire Force				1						1
3561	Twizel Voluntary Rural Fire Force		1								1
3798	Blue Mountains Rural Fire Party		1								1



# OIA 2019-7882 Career stations with the least incidents attended

Between 1 January 2018 and 31 December 2018

Incidents Attended		Assist Public	False Alarm	Medical	Vegetation Fire	Vehicle Accident	Other Fire	Rescue	Special Service Calls	Structure Fire	HAZMAT	Heat/ Pressure	
3631	Mosgiel Station	17	33	15	11	22	6	2	11	9	3		129
1469	Titirangi Station	23	58	12	1	7	6		25	18	1	2	153
3432	Wainoni Station	11	62	39	13	11	36		10	22	1		205
1891	Kawerau Station	23	56	51	15	28	34	1	16	20	2	1	247
1467	West Harbour Station	18	111	21	15	26	22	1	22	22	6		264
3427	Anzac Station	18	93	45	10	26	70	1	10	31	3	2	309
1490	Silverdale Station	29	99	91	11	35	16	2	28	10	8		329
3581	Washdyke Station	8	155	43	14	52	21	2	9	56	10	2	372
3624	Roslyn Station	22	168	44	9	45	19		16	53	5		381
1481	Devonport Station	27	219	32	5	23	22	1	18	24	6	6	383