

Fire Related Product Recall Notice



Date issued: 02 September 2014

Hewlett-Packard and Compaq notebook computer AC power cords.

Hewlett-Packard has issued a worldwide recall on some power cables supplied with Hewlett-Packard and Compaq Notebook and mini notebook computers sold worldwide from September 2010 through June 2012.

Problem

The AC power cord can overheat, posing a potential fire and burn hazard.



Identifying Mark



Details

The power cords were distributed with Hewlett-Packard and Compaq notebooks and mini notebook computers and with AC powered accessories such as docking stations. The power cords are black in color and have an "LS-15" molded mark on the AC adapter end of the power cord.

What to do

Customers should immediately stop using and unplug the recalled power cords and contact Hewlett-Packard to order a free replacement. Consumers can continue to use the computer on battery power.

Contact

For more information go to the HP Notebook PC AC Power Cord Replacement Programme website at: <http://www.hp.com/support/PowerCordReplacement> to see if your notebook AC power cord is affected.

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