Fire Related Product Recall Notice 26 November 2015



Date issued:

Haier Top Loading Washing Machine

A voluntary recall has been issued on two models of Haier top load washing machine in New Zealand.

Problem

Over time the wires on the inside of the machine between the cabinet and washing bowl can become fatigued and fracture. There is the potential for this to create a fire hazard.

Details

The affected machines are models HWMP55-918 and HWMP65-918, manufactured between August 2012 and August 2013 only. These are 5.5 and 6.5 kg capacity machines, and were likely purchased from as early as mid-August 2012 and as late as mid- 2014.



What to do

Customers should only operate a potentially affected machine if they are present or nearby to it. If there is any concern about how the machine is operating or you notice any burning smell or smoke, the machine should be turned off at the wall and unplugged. The recalled machines need to be repaired to eliminate this risk. The repair is free of charge and easily and quickly done in the customer's home; there is no need to remove the machine.

Contact

See www.haier.co.nz for assistance in determining whether you have an affected model, and for further information





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