

Fire Related Product Recall Notice

Date issued: 5 July 2016



Goldair GBH400 Bathroom Heaters (batch G328 only)

The affected heaters were sold at Goldair stockists nationwide between July 2007 and July 2012.

Problem

A specific batch of GBH400 Bathroom Heaters have the potential to cause a fire.

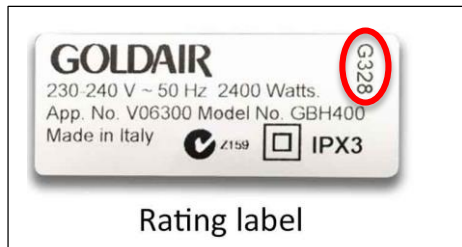
(Note: other Goldair heaters are not included in the recall)

Details

Model No. GBH400 (marked on the rating label).

Affected heaters also have G328 marked on the rating label.

If the label has RW0810 marked on it, it's not included in this recall.



Rating label



What to do

Stop using your heater. Check the rating label on the left hand side of the heater to see if it is affected. If your heater is affected, Goldair will send you a free replacement. To take up the offer - you need to ring Goldair to register. Goldair will send you a recall pack including a freepost courierbag.

Use a licenced electrical worker to remove the unit. Then cut off the power cord and return it along with the rating label sticker (shown) to Goldair using the courier bag provided. The heater should then be destroyed. It must not be reused or resold.

When received by Goldair, a new model Goldair bathroom heater will be sent back to you.

Contact

For more information, phone the distributor on 0800 232 633 or email recall@goldair.co.nz

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