

Fire Related Product Recall Notice



Date issued: 4 April 2017

Ford Fiesta ST, Kuga, Model years 2013-2014

Ford Motor Company has issued a recall of the above models over a potential fire risk.

Problem

In all of the affected vehicles, localized overheating of the engine cylinder head, due to a lack of coolant circulation, may cause the cylinder head to crack causing an oil leak that may result in a fire in the engine compartment.

Details

Fiesta ST 2013 & 2014,
Kuga 2013 & 2014

What to do

Check the engine coolant level regularly. Customers should see their dealer if their vehicle exhibits a coolant leak or overheating or frequently needs coolant added.

Initial letters will be mailed as soon as possible to all recorded Kuga owners advising of the 2 - Stage repair process supporting parts availability in the 2nd quarter 2017 and 4th quarter 2017. Initial letters will be mailed to all recorded Fiesta ST owners advising of the 2 - Stage repair process and parts availability as soon as possible.

Contact

Ford Motor Company of New Zealand

pmccab18@ford.com

This notification has been compiled using information from external sources for the promotion of fire safety. Although care has been taken in preparing the information published, the New Zealand Fire Service does not guarantee the accuracy of it. The Fire Service is not responsible for any errors or omissions and accepts no liability whatsoever for any loss or damage howsoever arising.