

# Fire Related Product Recall Notice



Date issued: 18 March 2014

## Dyson AM04 and AM05 heaters

### Problem

A small number of heaters have short-circuited, resulting in a fire contained within the heater.

### Details

Dyson Hot and Dyson Hot+Cold heaters

(models AM04 and AM05).



### What to do

- Stop using the heater and unplug it.
- Find the serial number on the underside of the heater. It's a long code containing numbers and letters on a silver label.
- Enter the serial number on the [Dyson website](#) to see if the heater is affected by the recall.
- If it is, follow the instructions on the website to register the heater. Dyson will replace it with a new one, along with a new 2 year guarantee covering parts and labour.

### Contact

For more information contact Dyson New Zealand on **0800 872 354** or visit your nearest Dyson dealer.

This notification has been compiled using information from external sources for the promotion of fire safety. Although care has been taken in preparing the information published, the New Zealand Fire Service does not guarantee the accuracy of it. The Fire Service is not responsible for any errors or omissions and accepts no liability whatsoever for any loss or damage howsoever arising.