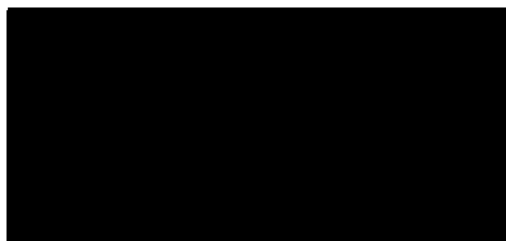




National Headquarters
Level 12
80 The Terrace
PO Box 2133
Wellington
New Zealand

Phone +64 4 496 3600

28 February 2019



Information Request – Number of callouts attended in Queenstown Lakes District

I refer to your official information request dated 27 January 2019 asking for the following information:

- *The number of callouts attended in the Queenstown Lakes District, broken down by brigade and call-out type, each year from 2013-2018.*
- *The number of false alarms in the Queenstown Lakes District, broken down by brigade, each year from 2013-2018.*
- *Our Mayor was quoted in January last year saying the Wakatipu had the worst rate of false alarms in the country- I was wondering if that was still true, and what our rate is compared to the national average.*

In accordance with the provisions of the Official Information Act 1982 (OIA), I *enclose* the attached report which shows the number of incidents attended by Fire and Emergency New Zealand personnel in Queenstown-Lakes District between 1 January 2013 and 31 December 2018, broken down by incident type and brigades. Nationwide statistics can be found in our responses to OIA requests published on our website.

Also provided is the number of false alarm incidents attended by the Fire and Emergency New Zealand personnel in the Queenstown-Lakes district as a comparison to the whole of New Zealand. Fire and Emergency is unwilling to comment on your Mayor's quote about the Wakatipu having the worst rate of false alarms in the country without being privy to the statistics he based his comment on.

You have also asked for the following information:

- *The number of FENZ infringement notices issued by Wakatipu brigades each year for the past three years, and their total value.*
- *The number of FENZ prosecutions in the Wakatipu area each year for the past three years, what they were for, and their outcomes.*

There have been no infringement notices issued, or prosecutions taken by Wakatipu brigades in the past three years.

Note also that this response (with your personal details removed) may be published on the Fire and Emergency website.

Yours sincerely

A handwritten signature in blue ink, appearing to be 'Bella Sutherland', with a large loop and a small 'PS' to the left.

Bella Sutherland
Director, Office of the Chief Executive

encl

Between 1 January 2013 and 31 December 2018

Incidents			Structure Fire	Vegetation Fire	Other Fire	Rescue	Heat/ Pressure	Medical	HAZMAT	Special Service Calls	Assist Public	Vehicle Accident	False Alarm	Not Recorded	Total
2013	Arrowtown Volunteer Fire Brigade	V	6	4	1	3	1	31		5		5	17		73
	Cromwell Volunteer Fire Brigade	V				1						1			2
	Frankton Volunteer Fire Brigade	V	8	7	11	4		2	2	3		8	51		96
	Glenorchy Voluntary Rural Fire Force	V	2	1				1				2	2		8
	Kingston Voluntary Rural Fire Force	V		2				2					1		6
	Lake Hawea Volunteer Fire Brigade	V	2	3	5	1		4			1	2	5		23
	Luggate Volunteer Fire Brigade	V	2	6	1			3		1		1	2		16
	Makarora Voluntary Rural Fire Force	V						4							4
	Queenstown Volunteer Fire Brigade	V	26	8	14	16	2	8	1	10	2	8	178		273
	Wanaka Volunteer Fire Brigade	V	25	12	9	3	1	8	1	10	5	7	39		120
	Total		71	43	41	28	4	63	4	29	9	34	295		621
2014	Arrowtown Volunteer Fire Brigade	V	4	5	4	3	2	17	1	2		19	14		71
	Cromwell Volunteer Fire Brigade	V						1				1			2
	Frankton Volunteer Fire Brigade	V	6	16	12	1		4	3	8		16	46		112
	Glenorchy Voluntary Rural Fire Force	V	1	2	1	1				2			1		8
	Kingston Voluntary Rural Fire Force	V		1	1					2					4
	Lake Hawea Volunteer Fire Brigade	V	3	7	5	1		6		2		1	4		29
	Luggate Volunteer Fire Brigade	V				1		2		1		2	4		10

Between 1 January 2013 and 31 December 2018

Incidents			Structure Fire	Vegetation Fire	Other Fire	Rescue	Heat/ Pressure	Medical	HAZMAT	Special Service Calls	Assist Public	Vehicle Accident	False Alarm	Not Recorded	Total
2014	Makarora Voluntary Rural Fire Force	V	1			2				1				1	5
	Queenstown Volunteer Fire Brigade	V	27	7	13	7	2	20		15	2	16	179		288
	Wanaka Volunteer Fire Brigade	V	22	5	8	2		8	1	7	3	6	44		106
	Total		64	43	44	18	4	58	5	40	5	61	292	1	635
2015	Arrowtown Volunteer Fire Brigade	V	12	8	5	5		10	1	5	1	14	19		80
	Cromwell Volunteer Fire Brigade	V							1			6			7
	Frankton Volunteer Fire Brigade	V	6	5	4			4	1	12	3	17	61		113
	Glenorchy Voluntary Rural Fire Force	V	1	1						2					4
	Kingston Voluntary Rural Fire Force	V		1	1	1									4
	Lake Hawea Volunteer Fire Brigade	V	3	6	5	1		5		1	3	1	6		31
	Luggate Volunteer Fire Brigade	V		3	6			3	1	1			4		18
	Makarora Voluntary Rural Fire Force	V	1									1			2
	Queenstown Volunteer Fire Brigade	V	26	9	21	3	3	13	1	12	3	7	194		292
	Wanaka Volunteer Fire Brigade	V	15	19	11	4		22	4	12	4	6	35		132
	Total		64	52	53	14	3	58	9	45	14	52	319		683
2016	Arrowtown Volunteer Fire Brigade	V	4	11	4	11		36	1	2		17	16		102
	Cromwell Volunteer Fire Brigade	V				1	1					1			3
	Dunedin City Station	P									1				1
	Frankton Volunteer Fire Brigade	V	8	3	13	2		7	6	5		18	76		138

Between 1 January 2013 and 31 December 2018

Incidents			Structure Fire	Vegetation Fire	Other Fire	Rescue	Heat/ Pressure	Medical	HAZMAT	Special Service Calls	Assist Public	Vehicle Accident	False Alarm	Not Recorded	Total
2016	Garston Voluntary Rural Fire Force	V										1			1
	Glenorchy Voluntary Rural Fire Force	V		2						3	1		1		7
	Kingston Voluntary Rural Fire Force	V		2	1										3
	Lake Hawea Volunteer Fire Brigade	V	4	9	6			2		2		2	7		32
	Luggate Volunteer Fire Brigade	V	1	3	7			2		3		1	5		22
	Makarora Voluntary Rural Fire Force	V		1								1			2
	Queenstown Volunteer Fire Brigade	V	23	8	16	7		10	4	7	4	18	184		281
	Wanaka Volunteer Fire Brigade	V	11	13	19	4		1	2	13	1	21	45		146
	Total		51	52	66	25		74	13	35	7	80	334		738
2017	Arrowtown Volunteer Fire Brigade	V	5	19	7	23		34	4	6	4	25	21		148
	Cromwell Volunteer Fire Brigade	V			2							5			7
	Frankton Volunteer Fire Brigade	V	7	6	26	4		8	2	5	1	28	67		154
	Franz Josef Volunteer Fire Brigade (Auxiliary)	V											1		1
	Garston Voluntary Rural Fire Force	V								1					1
	Glenorchy Voluntary Rural Fire Force	V	1	2	3	1		4			1	2	7		21
	Kingston Voluntary Rural Fire Force	V						2		1		1			4
	Lake Hawea Volunteer Fire Brigade	V	3	6	3	1		3			1	4	2		23

Between 1 January 2013 and 31 December 2018

Incidents			Structure Fire	Vegetation Fire	Other Fire	Rescue	Heat/ Pressure	Medical	HAZMAT	Special Service Calls	Assist Public	Vehicle Accident	False Alarm	Not Recorded	Total
2017	Luggate Volunteer Fire Brigade	V	4	3	5	1	1	3		2		1	4		24
	Makarora Voluntary Rural Fire Force	V				1						2			3
	Mitford Sound Voluntary Rural Fire Force	V						1							1
	Queenstown Volunteer Fire Brigade	V	14	8	27	6	1	23	2	7	15	31	208		342
	Ravensbourne Volunteer Fire Brigade	V										1			1
	Waikari Volunteer Fire Brigade	V		1											1
	Wanaka Volunteer Fire Brigade	V	18	15	13	3		21		4		17	41		132
	Total		52	60	86	40	2	99	8	26	22	117	351		863
2018	Arrowtown Volunteer Fire Brigade	V	4	9	17			70			2	30	31		163
	Cromwell Volunteer Fire Brigade	V			1					1		9			11
	Frankton Volunteer Fire Brigade	V	4	8	15	1		10	3	6	4	19	71		141
	Glenorchy Voluntary Rural Fire Force	V		1				2			1	3	10		17
	Kingston Voluntary Rural Fire Force	V						2				4			7
	Lake Hawea Volunteer Fire Brigade	V	5	7	3			6		1	1	3	5		31
	Luggate Volunteer Fire Brigade	V		1	1			1		1		2	10		16
	Makarora Voluntary Rural Fire Force	V				1									1
	Queenstown Volunteer Fire Brigade	V	17	9	23	3	2	19	8	4	16	35	214		350
	Wanaka Volunteer Fire Brigade	V	19	7	17		1	21	1	2	7	38	64		177

Between 1 January 2013 and 31 December 2018

Incidents		Structure Fire	Vegetation Fire	Other Fire	Rescue	Heat/ Pressure	Medical	HAZMAT	Special Service Calls	Assist Public	Vehicle Accident	False Alarm	Not Recorded	Total
2018	Total	49	43	77	5	3	131	12	15	31	143	405		914
Total		351	293	367	130	17	483	51	190	88	487	1,996	1	4,454

Released under the Official Information Act 1982

False alarm incidents attended in New Zealand vs Queenstown-Lake District

New Zealand

Incidents	False Alarm	Total
2013	25,503	25,503
2014	24,256	24,256
2015	24,316	24,316
2016	25,817	25,817
2017	26,741	26,741
2018	27,300	27,300
Total	153,933	153,933

Queenstown-Lake district

Incidents	False Alarm	Total
2013	295	295
2014	292	292
2015	319	319
2016	334	334
2017	351	351
2018	405	405
Total	1,996	1,996

Released under the Official Information Act 1982