New Zealand Fire Service Fire Research & Investigation Unit



FIRE RELATED PRODUCT RECALL NOTIFICATION

Buy Right Oil Column Heater Model DF-600H1-5	
28 July 2012	ACTION - New Zealand recall
Problem	A possible manufacturing error due to inadequate oil being applied at point of assembly. This fault could lead to excessive heat and an oil leak which could present an unsafe situation for consumers and cause harm.
Details	Only the following Buy Right product is affected:
	Buy Right mini Oil Column Heater 600W Model DF-600H1-5
	Sold through Mitre 10 stores after 1 April 2012. These heaters can be specifically identified by the data label displayed at the bottom of this notice.
What to do	Customers should cease using the heater immediately and return the product to their nearest Mitre 10 or Mitre 10 MEGA store. A full refund will be given. Mitre 10 apologise for any inconvenience caused by this recall.
More Information	Consumer website Copy of product recall notice on page 2 of this document or the Mitre 10 Support Centre via the following: Mitre 10 (New Zealand) Limited, Private Bag 102925, North Shore, Auckland 0745 Phone: 09 443 9900 Email: contact@web.mitre10.co.nz



This notification has been compiled using information from external sources for the promotion of fire safety. Although care has been taken in preparing the information published, the New Zealand Fire Service does not guarantee the accuracy of it. The Fire Service is not responsible for any errors or omissions and accepts no liability whatsoever for any loss or damage howsoever arising.

PRODUCT FETY RECA

Buy Right Mini Oil Column Heater 600W Model DF-600H1-5

Customers should immediately cease to use

Mitre 10 (New Zealand) Ltd is voluntarily recalling the Buy Right Oil Column Heater listed above due to the identification of a possible manufacturing error- due to inadequate oil being applied at point of assembly. This fault could lead to excessive heat and an oil leak which could present an unsafe situation for consumers and cause harm.

This product would have been purchased after 1 April 2012 and can be specifically identified by the data label which is on all products (please see inset bottom right of this notice for a copy of this data label). The recall only applies to model DF-600H1-5.

Customers should cease using the heater immediately and return the product to their nearest Mitre 10 or Mitre 10 MEGA store. A full refund will be given.

The address of your nearest Mitre 10 store can be obtained by calling 0800 4 MITRE 10 or by visiting www.mitre10.co.nz/storelocator.

For further information and assistance please contact Mitre 10 (New Zealand) Ltd Support Centre via the details below:

Mitre 10 (New Zealand) Limited, Private Bag 102925, North Shore, Auckland 0745

Phone: 09 443 9900

Email: contact@web.mitre10.co.nz

Mitre 10 (New Zealand) Ltd apologies for any inconvenience.



Mitre 10 (New Zealand) Limited SAA Approval Number: TUV15144EA DF-600H1-5 Mini OR Column Heater 240V-50Hz 600W WARNING: Do not cover Made in China

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