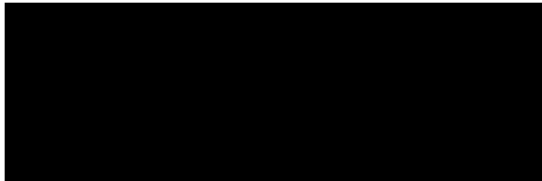




National Headquarters
Level 12
80 The Terrace
PO Box 2133
Wellington
New Zealand

Phone +64 4 496 3600

27 November 2018



Information Request – 111 calls for children trapped in vehicles

I refer to your official information request dated 1 November 2018 asking for statistics on children being trapped in self-locking vehicles. From the nature of your request Fire and Emergency has interpreted you are seeking information about children being trapped in vehicles as a result of the locking mechanism, rather than following a crash.

While Fire and Emergency records incidents on children locked in vehicles, we do not record whether vehicles involved in those incidents were self-locking. The statistics attached show:

- the number of incidents Fire and Emergency attended in the years 2014 to 2018
- incidents over the summer months for the same period
- areas with the highest and lowest numbers of calls.

During the time period you requested, the AA changed its procedure for responding to calls it receives regarding children locked in vehicles. All calls of this nature are now forwarded through to the 111 system for Fire and Emergency to respond.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602. Note also that this response (with your personal details removed) may be published on the Fire and Emergency website.

Yours sincerely

A handwritten signature in blue ink that reads 'Bella Sutherland'.

Bella Sutherland
Director, Office of the Chief Executive

end

OIA 2018-7404 - FENZ attended incidents involving children trapped in cars

NEW ZEALAND

Between 01 January 2014 and 01 November 2018

Total incidents attended by FENZ

Years	Incidents
2014	70
2015	66
2016	136
2017	278
2018	218
Grand Total	768

Incidents attended by FENZ in December, January and February

Years	December	January	February
2014	7	7	9
2015	3	3	9
2016	28	4	6
2017	23	29	24
2018		18	28
Grand Total	61	61	76

Areas with highest calls

Area	Incidents
Waitemata Area	150
Counties-Manukau Area	92
Auckland City Area	87

Areas with the lowest calls

Area	Incidents
West Coast Area	2
Whanganui Area	3
Muri Whenua Area	6
Tairāwhiti Area	6